

I-COM 911 Public Safety Dispatchers serve communities of Whidbey and Camano Islands by working directly with callers during in-progress emergencies and non-emergent circumstances, connecting them to local law enforcement, fire or medical resources for the help they need.

A little of what we do:

- Answer phone calls on touch screen telephones equipped with number and location identification technology
- Quickly create calls for service and document necessary information in an advanced Computer Aided Dispatch (CAD) System
- Dispatch calls for service via state of the art radio equipment to fire, medical and law enforcement personnel
- Work in a fast-paced team environment with other dispatchers during large scale events to ensure emergency responders have all the necessary tools and information available
- Connect and build relationships with other emergency response agencies to provide callers and responders with the best possible outcome

COULD YOU:

- Be the calming voice to a frantic mother who has called for help for her injured child?
- Be compassionate to a caller experiencing depression or suicidal thoughts?
- Be patient with an angry caller who is frustrated by a motor vehicle accident?
- Be the steady voice on the radio during a high stress incident for law enforcement officers, fire fighters and paramedics?

I-COM Benefits:

- Competitive wages** starting with automatic step increases
- Generous benefits package** that includes health, dental and vision coverage -- 90% of plan costs are paid by employer!
- 12-hour shifts.** Longer hours provide a 'shorter' work week, and longer 'weekend' for employees to enjoy their time off. (Three days of work followed by three days off; then, four days of work followed by four days off.)
- Generous paid leave** for yearly vacations and time off with family and friends
- On the job training,** providing one-on-one learning with hands on capability. Extended training through the Criminal Justice Training Center in Burien where you have the ability to learn and connect with other dispatch agencies.

For more information about employment as an I-COM 911 Public Safety Dispatcher:

www.icom911.org

ICOM 911

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